

Office of the Illinois State Treasurer  
Michael W. Frerichs

Invitation for Bids  
Salesforce  
370-600-26-009

Addendum 1  
November 3, 2025

Below are the questions received by the Office of the Illinois State Treasurer (“Treasurer”) and the Treasurer’s responses. But for the removal of identifying information, the questions listed herein are intended to be accurate representations of the questions received; as such, any errors in usage or spelling have not been corrected. Any capitalized terms that are not defined herein have the meaning set forth in the Invitation for Bids Salesforce 370-600-26-009 (“IFB”) published by the Treasurer on October 24, 2025.

1. We are interested in submitting a bid for the Salesforce licenses but wanted to confirm the type of Salesforce Service Cloud Licenses required. Please confirm if the licenses need to be Pro Suite, Enterprise, Unlimited, or Agentforce 1 Service licenses.

Enterprise. However, while any Bid should include pricing for Enterprise Licenses, the Treasurer may consider any Bid that also includes an option for an alternative License with no less than the same Salesforce specifications and functionality as Enterprise Licenses.